

Shire of Chittering: In Case of Emergency Survey

Communication during an Emergency

Currently during an emergency the Shire of Chittering liaises with the Community via incoming phone calls and through their Facebook page, as these are thought to be the most timely methods of communication. We are seeking your feedback on ways that we might improve upon this.

Thank you for your time in assisting with our research. Please return your survey to the Shire by 16 January 2015.

1. How do you keep informed about the possibility of incidents occurring?

- | | |
|--|---|
| <input type="checkbox"/> Checking surrounds regularly | <input type="checkbox"/> Emergency Aus (app) |
| <input type="checkbox"/> ABC Radio | <input type="checkbox"/> Shire Fire Danger Rating Boards |
| <input type="checkbox"/> DFES on Twitter | <input type="checkbox"/> www.bom.gov.au Fire Danger Ratings |
| <input type="checkbox"/> Twitter 'other' | <input type="checkbox"/> www.bom.gov.au Warnings |
| <input type="checkbox"/> Facebook Shire 'friend' | <input type="checkbox"/> www.chittering.wa.gov.au Home Page |
| <input type="checkbox"/> Facebook Other Group / Page | <input type="checkbox"/> www.dfes.wa.gov.au Alerts |
| <input type="checkbox"/> Facebook Chittering Bush Fire Ready Group | <input type="checkbox"/> National Emergency Alert System |
| <input type="checkbox"/> Other (please advise) | |

2. Which one of these methods do you find most reliable?

- | | |
|---|--|
| <input type="radio"/> Checking surrounds regularly | <input type="radio"/> Emergency Aus (app) |
| <input type="radio"/> ABC Radio | <input type="radio"/> Shire Fire Danger Rating Boards |
| <input type="radio"/> DFES on Twitter | <input type="radio"/> www.bom.gov.au Fire Danger Ratings |
| <input type="radio"/> Twitter 'other' | <input type="radio"/> www.bom.gov.au Warnings |
| <input type="radio"/> Facebook Shire 'friend' | <input type="radio"/> www.chittering.wa.gov.au Home Page |
| <input type="radio"/> Facebook Other Group / Page | <input type="radio"/> www.dfes.wa.gov.au Alerts |
| <input type="radio"/> Facebook Chittering Bush Fire Ready Group | <input type="radio"/> National Emergency Alert System |
| <input type="radio"/> Other (please advise) | |

3. Do you feel that too much information could cause 'apathy' - ie people stop reading everything and therefore miss the important items?

- Yes No

Any comments?

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4. Do you feel that if people come to rely on being supplied information it might stop them thinking for themselves and building their own resilience?

- Yes No

Any comments?

5. Have you ever been affected by 'technical' issues that have meant text messages haven't got through in a timely manner or you have lost access to the internet on your mobile device?

- Yes No

6. Are you subscribed to the Shire "SMS Alert" system for Harvest, Hot Works & Vehicle Movement Ban notifications?

- Yes No

7. If you said "no" to Question 6, would you like more information about the Shire "SMS Alert" system for Harvest, Hot Works & Vehicle Movement Ban notifications?

- No
 Yes (please supply email address)

8. Would you consider subscribing to a Shire of Chittering "SMS Alert" system which would send a message to all subscribers for DFES "Watch and Act" level incidents within the Shire of Chittering? Please note, as this would be manned on an out-of-hours volunteer basis it could not be relied upon as your only method of awareness.

- No
 Yes (please supply your email address for follow-up - supplying your email address DOES NOT register you for any Alerts)

9. Are there any other comments you would like to make with regards to emergency communication?

- No
 Yes (please comment)